



## **GENERAL QUALITY POLICY**

The Company's stated objective is to supply products and services that are fit for purpose, achieve all specified performance requirements and appropriate safety and reliability standards meeting or exceeding customers' highest expectations for product quality, delivery and service, the Company's goal of zero defects and a programme of compliance with requirements and continually improve .

Management has the responsibility of ensuring that Company Quality Policy is understood, implemented and maintained by all personnel within the Company.

All systems documented within the Procedure Manual are mandatory, all employees are responsible for the quality of their own work.

The satisfaction of our customers and the reputation of the Company depends on the consistent supply of quality products and services that conform to all relevant British Standards and Statutory Regulations.

The Company Quality Manual presents the Quality Policy and has been formulated to meet the requirements of BS EN ISO 9001:2008

To this end adequate resources and trained personnel will be provided to ensure the implementation of that Quality Policy.